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## No Show and Cancellation Policy

At GastroArkansas, our goal is to provide quality care in a timely manner to all of our patients. We schedule our appointments and procedures so that each patient receives the best care from our providers and staff. In order to serve our patients and allow for timely appointments, GastroArkansas has implemented the following “No Show/Cancellation” policy.

### Office Appointments

Patients who fail to show for their scheduled office/tele-visit appointment or did not notify the office within **24 hours** of their scheduled appointment time, shall be subject to a “No Show/Cancellation” fee of \$50.00.

### Procedures

Patients who fail to show for their scheduled procedure appointment or did not notify the office within **3** business days of their scheduled appointment time, shall be subject to a “No Show/Cancellation” fee of \$100.00.

These “No Show/Cancellation” fees are not covered by insurance and therefore the sole responsibility of the patient. Patients who repeatedly violate this policy may be dismissed from the practice.

We do realize that on occasions, circumstances change at the last minute and we will allow for extenuating circumstances. Patients who are assessed a no show fee must pay the fee at the time of their next scheduled visit.

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